

22 January 2020 | Guildhall, City of London





Raising international standards for public sector fleet managers

The Future Fleet Forum is now firmly established as the leading event for public sector fleet transport managers and their contracting organisations.

We are pleased to announce the LAPV Future Fleet Forum 2020 which will address key challenges faced by our industry, including procurement issues, compliance, safety, and sustainability.

2020 speakers include representatives from BigChange Advisory Plus, City of Calgary, City of Edmonton, City of New York, Dundee City Council, Electric Vehicle Outlook, South Chesterfield Council, Together for Safer Roads Alliance, Ubico and many more.



The Future Fleet Forum is FREE TO ATTEND for local authority fleet and transport managers







Sponsors









futurefleetforum.co.uk

Programme

Registration, coffee and exhibition viewing

Delegates attending the conference can apply for CPD hours awarded by CILT

Opening and Introduction

Ann Marie Knegt, Editor, LAPV

Keynote: A global fleet safety standard

David Braunstein, Together for Safer Roads Allianc

Panel discussion: The future of peer-to-peer fleet safety programmes

- Learn how public- and private-sector fleet operators are coming together to share global best practices with each other to go beyond compliance
- Understand the specific needs of the under-resourced, smaller fleet operators and how a peer-to-peer programmes can create breakthroughs
- Explore the topic in an interactive panel discussion with fleet safety experts from around the world

David Braunstein, Together for Safer Roads Alliance

Keith Kerman, Deputy Commissioner, Chief Fleet Officer, City of New York

Philippe Saint-Vill, Head of Rolling Stock, City of Montreal Rory McMullan, Road Danger Reduction and Behaviour Change Manager, City of London

Peter Binham, Managing Consultant, Transport for London

A practical guide to improving diversity

- Learn how current recruitment policies may be hindering diversity
- Push and pull factors learn how can you can really attract a more diverse workforce
- Learn practical tips to put into force as soon as you get back to the office

Ruth Waring, Director, BigChange Advisory Plus

Break, coffee and exhibition viewing

City of Calgary - innovation, efficiencies and tax savings

- Learn how The City of Calgary is maximising value and avoiding unnecessary costs in fleet management
- See the benefits of making strategic design choices to create a multi-purpose fleet
- Learn the importance of innovation in times of economic restraint

Sharon Fleming, Director of Fleet Services, City of Calgary

Creating a high-tech integrated Service Centre for fleet and equipment

Ian Grimes, Fleet Manager Northern Ireland Fire Service/ R&ND Manager, NI Fire Service (TBC)



Edmonton - Customer Journey Mapping - Who is your customer and what are they really saying about you?

- Learn why customer experience has emerged as a critical driver of success in today's competitive marketplace
- Find out why customer journey mapping has the potential to affect employee retention, productivity and customer loyalty, it is also a key link to customer satisfaction, organisational reputation and overall stakeholder value
- Identify if your customer's journey is in a logical order and showing the gaps between the desired customer experience and the one actually received
- Learn how the City of Edmonton, Canada, employed key strategies and learning in relation to improving customer service

Steve Rapanos, City Operations/Manager Fleet and Facilities, **City of Edmonton**

Lunch and exhibition viewing

How urban operating fleets are ripe and ready for electrification right now - Just as they were 10 years ago

Roger Atkins, MD, Electric Vehicle Outlook

Dundee - 'an electric City'

- Find out about Dundee's 8-year journey to e-mobility transition
- Learn how Dundee implemented its EV-charging infrastructure strategy including other renewable energy solutions
- Find out how the City Council came to have the largest percentage of electric taxis in UK

Fraser Crighton, Corporate Fleet Operations Manager, Dundee City Council

Fuel cell vehicles, the hydrogen economy and you

- Get an insight into fuel cell vehicles and the hydrogen economy
- Find out how hydrogen, renewables and the drive for sustainability are about to transform energy and transportation worldwide
- Learn what the future of emission free transport will be and how soon
- Find out ab out the costs of hydrogen and the implications are for fleets

Chandra Sekar, NED Microcab, Industries

Coffee, tea and exhibition viewing

Why the UK (and world) needs a fleet of hydrogen-fuel cell heavy-goods vehicles

- Gain new in-sights of the burden of polluting diesel vehicles on drivers exposure to poor quality air
- Learn to appreciate that the world simply cannot sustain a cleaner, de-carbonised road transport future dominated by battery electric cars and heavy-duty vehicles
- Learn to understand that global resources of rare platinum-group metals could meet the demand of a Heavy-Goods Vehicle future dominated by those powered by Hydrogen Fuel Cells (thereby supporting a potential transition to NetZero)

James Tate, Associate Professor, Institute for Transport Studies, **University of Leeds**

Close of conference

Ann-Marie Knegt, Editor LAPV, Organiser Future Fleet Forum

Future Fleet Awards drinks reception in Crypt

Sponsored by Dennis Eagle/Terberg Matec

Future Fleet Awards dinner and ceremony

sponsored by NRG Fleet Services/ Electra Commercial Vehicles



Speaker Biographies include



Roger Atkins MD,

Electric Vehicle Outlook

Roger sang the the praises of combustion engines for a couple of decades. However, he changed his tune 12 years ago to become an electric vehicle advocate. As a musician turned business consultant, his 'Electric Vehicles Outlook' consultancy has been busy with automotive, finance, mining, and energy clients, as well as publicly sharing an EV narrative on the LinkedIn platform where he now has in excess of 280,000 followers. A trio of start-ups behind him - online car retailing at Virgincars, amphibious vehicles with Gibbs, and electric trucks at Modec, he now acts as Brand Ambassador for Rimac Automobili, and is an Advisory Board Member for Momentum Dynamics, Energy Disruptors and Renu ventures.



Fraser Crighton Corporate Fleet Operations Manager, Dundee City Council

Fraser has worked for Dundee City Council since 2001.

In 2011, he was appointed Assistant Manager of the newly formed Corporate Fleet Department.

Fraser has been at the forefront of implementing electric vehicles and infrastructure in Dundee as well as surrounding local authorities.

Pro-active in the council's drive towards the EV uptake of the city's taxi industry, he has presented at many UK/ European conferences where he has articulated his knowledge and expertise in the practicalities of electric vehicle adoption.



Sharon Fleming Director of Fleet Services, City of Calgary

With 16 years of public sector experience, Sharon leads an award-winning team of over 200 employees and is responsible for managing nearly 4000 vehicles and equipment. Sharon's strengths in strategic planning, business management, process improvement, and IT strategies coupled with operational experience and a citizen-centric approach help keep her city moving with best practices in fleet management. Prior to joining the City of Calgary, Sharon worked at the City of Toronto in public works administration, utility and taxation revenue, information technology, waste and recycling, and fleet.



Keith Kerman Chief Fleet Officer, City of New York

Commissioner at the Department of Citywide Administrative Services (DCAS) and New York City's first Chief Fleet Officer. Keith is an agency lead for Mayor de Blasio's Vision Zero initiative to eliminate traffic fatalities in NYC and is currently spearheading a series of safety initiatives for the city's fleet. New York City has the largest municipal fleet in the United States with over 30,000 vehicles, 80,000 fleet operators, and more than 2,000 staff engaged in fleet operations and servicing. It also has one of the greenest fleets in the nation, with more than 17,000 vehicles operating on some type of alternative fuel including hybrids, electric, compressed natural gas, and biodiesel.



Ann Marie Knegt

Editor, **LAPV**

She has turned her titles into market-leading publications with global social media presence over the last 15 years. Ann-Marie launched the successful Future Fleet Forum. Held in the Guildhall in London, this forum aims to improve fleet management standards in local government and emergency services fleet in partnership with the City of London and the City of New York and CILT, and has been involved in the organisation of several other events including the PPE: Duty of Care Forum in 2016. Ann-Marie also launched the Future Fleet Awards, which recognise the best in public sector fleet management

She also heads up the Future Fleet Procurement Working Group, and industry working group, which is developing a code of conduct for the procurement of fleet in government organisations. Ann-Marie has an expansive knowledge of firefighting practice worldwide and is also a six-time judge member for the International Firefighting Team of the Year Award, (Conrad Dietrich Magirus Award).

She also cycled over 150 miles from Kent to Ghent and raised ± 1.700 pounds for Operation Florian, the international fire service charity.

Steve Rapanos



City Operations/Manager Fleet and Facilities, **City of Edmonton**

Steve leads the Fleet and Facility Services team of 1,250 employees who maintain and manage over 5,000 vehicles and equipment, more than 900 City-owned buildings such as libraries and recreation centres, and over 700 additional infrastructure amenities including park spray decks, splash pads, and river valley footbridges.

Throughout his career, Steve has served on several industry boards and committees. He has been recognised nationally and internationally for his work with Fleet Maintenance and Emergency Medical Services.



Philippe Saint-Vil Head Planning and Operations Support, City of Montreal

Since 2015, Philippe has assumed the role of Head of Planning and Operations Support Division at the rolling stock department and workshops of the City of Montreal. He is in charge of the acquisition of municipal vehicles and equipment and the planning of preventive maintenance. Philippe is the author of the 3rd Green rolling stock policy 2016-2020 and is monitoring the electrification plan for the Montreal municipal fleet. The City of Montreal has one of the largest municipal fleets in Canada with more than 7600 vehicles and nearly 400 employees engaged in maintenance and upkeep. The City of Montreal, which has taken the shift towards electrification since 2017, is the first city in Canada for the size of its fleet of electric vehicles.



Ruth Waring Director,

BigChange Advisory Plus

Ruth has 30 years' experience in the transport and logistics sector, starting her career with Exel Logistics as a Graduate Trainee in 1989 in France and the UK, then promoted to Traffic Manager. Ruth also worked for Gefco UK, in the automotive supply chain for seven years, then for Pearson Education and Transport Logistics Manager. Ruth worked as a self-employed consultant from 2002-2019 when, along with her business partner Jo Godsmark FCILT, she sold Labyrinth Logistics Consulting to BigChange, a mobile workforce technology company. Ruth and Jo are Directors of Advisory Plus, the consultancy arm of BigChange. Ruth is an expert on Operator Licensing and Health & Safety compliance and is also the co-creator of the online compliance tool BigChange Audit.

Ruth has won many awards for her work in the logistics sector including for improving diversity. Ruth is also the Founder and current Chair of Women in Logistics UK.

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EAPV Future Fleet Awards 2020 22 January 2020 | Guildhall, London

Have you got what it takes to be the best in the industry?

The most innovative strategic, safety, and sustainability initiatives in the UK fleet management sector will be recognised at a lavish awards ceremony at LAPV's Future Fleet Forum in January 2020. Hosted by the City of London, the Awards are supported by the City of New York, City of Montreal, CILT and the City of London Police.

2020 award categories include:

- ✿ Best fleet/road safety initiative
- ✿ Most innovative fleet management strategy
- ✿ Most sustainable fleet management department
- ★ Young industry champion (under 30)
- ★ Lifetime achievement award

- ★ Outstanding young professional
- ✤ Industry personality of the year
- City Mark Award: Transport Operator
- ★ City Mark Award: Driver of the Year

Submit your entries today awards.futurefleetforum.co.uk





Future Fleet Forum 2020

HOW TO RECEIVE A FREE INVITATION AS A PUBLIC SECTOR PROFESSIONAL

Future Fleet Forum is FREE to attend for public sector professionals but attendance is by invite ONLY. To ensure you will be provided with an exclusive invitation, you can register your interest at: **www.futurefleetforum.co.uk**

Private sector attendees should email **conferences@hgluk.com** for further details and to take advantage of the early booking discount.





3 Easy Ways to Register

Register online at **www.futurefleetforum.co.uk**

E: conferences@hgluk.com T: +44 (0) 20 7973 4603

Public Sector

Free to Attend

Private Sector (Early Bird Discount) £449

Sponsorship Opportunities

Please contact Jason Pidgeon today at +44 (0)20 7973 4645 j.pidgeon@hgluk.com

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