Your onsite guide to the

Local Authority Plant & Vehicles



22 January 2020 Guildhall, City of London





Raising International Standards for Public Sector Fleet Managers



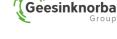
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futurefleetforum.co.uk

Programme 08.00 - 17.35

Delegates attending the conference can apply for 3 CPD hours awarded by CILT



08.00 - 09.30

Registration, coffee and exhibition viewing

Welcome and Introduction

Ann Marie Knegt, Editor, LAPV

A global fleet safety standard

David Braunstein, President, Together for Safer Roads Alliance

Panel discussion: The future of peer-to-peer fleet safety programmes

- Learn how public- and private-sector fleet operators are coming together to share global best practice with each other to go beyond compliance
- Understand the specific needs of the under-resourced, smaller fleet operators and how a peer-to-peer programmes can create breakthroughs
- Explore the topic in an interactive panel discussion with fleet safety experts from around the world

Moderator:

David Braunstein, President, Together for Safer Roads Alliance

Panelists:

Keith Kerman, Deputy Commissioner, Chief Fleet Officer, City of New York

Philippe Saint-Vill, Head of Division, Planning and Operations Support, City of Montreal Rory McMullan, Road Danger Reduction and Behaviour Change Manager, City of London Alina Tuerk, Strategy & Planning Manager, City Planning TfL

A practical guide to improving diversity

- Learn how current recruitment policies may be hindering diversity
- Push and pull factors learn how you can attract a more diverse workforce
- Learn practical tips to put into force as soon as you get back to the office

Ruth Waring, Director, BigChange Advisory Plus

11.00 - 11.30

Break, coffee and exhibition viewing

City of Calgary - innovation, efficiencies and tax savings

- Learn how the City of Calgary is maximising value and avoiding unnecessary costs in fleet management
- See the benefits of making strategic design choices to create a multi-purpose fleet
- Learn the importance of innovation in times of economic restraint

Sharon Fleming, Director of Fleet Services, City of Calgary

Edmonton - customer journey mapping - who is your customer and what are they really saying about you?

- Learn why customer experience has emerged as a critical driver of success in today's competitive marketplace
- Find out why customer journey mapping has the potential to affect employee retention, productivity and customer loyalty, it is also a key link to customer satisfaction, organisational reputation and overall stakeholder value
- Identify if your customer's journey is in a logical order and showing the gaps between the desired experience and the one actually received
- Learn how the City of Edmonton, Canada, employed key strategies and learning in relation to improving customer service

Steve Rapanos, City Operations/Manager Fleet and Facilities, **City of Edmonton**

How urban operating fleets are ripe and ready for electrification right now - Just as they were 10 years ago.

- Learn how electric vehicle technology has developed over the last 12 years
- Find out about examples of successful electric vehicle adaptation by major companies, such as UPS and Fedex
- See what charging solutions are available, including battery swaps and wireless charging

Roger Atkins, MD, Electric Vehicle Outlook

13.00 - 14.00 Lunch and exhibition viewing



Programme 08.00 - 17.35

Electrifying the New York City Parks fleet

- Learn about the importance of setting up the correct electric infrastructure
- Find out what the right processes are for fleet electrification
- Learn how to overcome resistance to change in an organisation
- Find out what the pros and cons are for fleet electrification

Paris Apollon, Chief of Fleet Operations, NYC Parks and Recreation

Dundee - 'an electric city'

- Find out about Dundee's 8-year journey to e-mobility transition
- Learn how Dundee implemented its EV-charging infrastructure strategy including other renewable energy solutions
- Find out how the City Council came to have the largest percentage of electric taxis in UK

Fraser Crichton, Corporate Fleet Operations Manager, **Dundee City Council**

Why the UK (and world) needs a fleet of hydrogenfuel cell heavy-goods vehicles

- Gain new in-sights into the burden that polluting diesel vehicles have on drivers
- Appreciate that the world simply cannot sustain a cleaner, de-carbonised road transport future dominated by batteryelectric cars and heavy-duty vehicles
- Understand that global resources of rare platinum-group metals could meet the demand of a heavy-goods vehicle future dominated by those powered by hydrogenfuel cells (thereby supporting a potential transition to NetZero)

James Tate, Associate Professor, Institute for Transport Studies, **University of Leeds**

16.00 - 16.30 Coffee, tea and exhibition viewing

Fuel-cell vehicles, the hydrogen economy and you

- Get insight into fuel-cell vehicles and the hydrogen economy
- Find out how hydrogen, renewables and the drive for sustainability are about to transform energy and transportation worldwide
- Learn what the future of emission-free transport will be and how soon it will arrive
- Find out what the cost of hydrogen is and what the implications are for fleets

Chandra Sekar, Microcab Industries

Delivering sustainability, with efficiency and reliability in fleets of the future - the importance of fuel and lubricant technology

- See examples of how fuel and lubricant technology can improve vehicle efficiency and reliability
- Gain insight into how fuels, lubricants and their additives might change in the future
- Understand the benefits of integrating fuel and lubricant technology into future fleet planning

Dave Spivey, Technology Manager, Lubrizol

17.30 - 17.35 Close of conference







YOU'LL BE JOINED BY

Transport and fleet managers from local authorities who have already confirmed their attendance include:

Anglian Water Services • Barking & Dagenham LBC • Barnet LBC • Braintree DC • Camden LBC • City of London • Croydon LBC • Driver Vehicle Standards Agency • Dundee City Council • Epsom & Ewell BC • Fareham BC • Gateshead MBC • Glasgow City Council • Gravesham BC • Greater Cambridge Shared Waste Service • Greenwich RLBC • Guildford BC • Hackney LBC • Hammersmith and Fulham LBC • Haringey LBC • Harlow DC • Hertfordshire CC • Hounslow LBC • Islington LBC • Lambeth LBC • Lewisham LBC • Maidstone BC • Metropolitan Police • Mid Devon DC • National Procurement Service • Newham LBC • NYC Parks • Oxford City Council • Portsmouth City Council • Reading BC • Redbridge LBC • Rugby BC • Runnymede BC • Sandwell MBC • Southampton City Council • Transport for London • Westminster City Council and many more.

GETTING TO THE FORUM

For details about getting to the venue and accommodation visit **futurefleetforum.co.uk/about/venue-and-accommodation**



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